INCIDENT REPORT

1. On dated 13.07.2023 at about 07:00 PM it came to our notice that due to poor drainage system behind the Bharat Scouts and Guides, National Headquarters premises (Anna Nagar) it was overflowed due to sewer water of the Yamuna River. Within a short span of time, the pressure was so high that the water started to flow in the main Ring Road in front of the Bharat Scouts and Guides, National Headquarters premises. The staff of the Bharat Scouts and Guides residing in the staff quarters inside the premises tried their best efforts to the extent possible to block the water in front of the main 02 entry gates of the Bharat Scouts and Guides by putting sand bags. At about 09:00 PM, the water started to enter the premises of the Bharat Scouts and Guides. On seeing the condition, few staffs who were retained at the National Headquarters tried to shift the office records, files and registers as well as movable properties to safe custody. Due to sudden flow of water at high volume, the water in whole premises got inundated and the water started entering the ground floor of the office which was approximately 02 to 2.5 feet. The water logging remained till 17th July, 2023 whole day. On 17th July, 2023 evening by 06:00 PM, the water logging was reduced due to pumping out by the government agencies in the ITO area. Further, the Bharat Scouts and Guides also used its water pumping system and dragged the water logging completely to "zero level".

2. The incident was immediately reported to the insurance company via email dated 14.07.2023.

3. Due to Flood and water logging, building of the Bharat Scouts and Guides including moveable and immovable properties were damaged and incurred huge loss and damages caused to our building, staff quarters, especially the administrative blocks, conference hall, director's chamber, server room, information technology cell and its flooring, wall etc. The damaged also caused to the godown of our Supply Service Department which includes saleable items of Scouts and Guides uniform peripherals and literatures. The damages also includes electrical wiring, furniture and fixtures, carpets, trade stocks, files and stationeries, electronic & I.T. gadgets, water cooler, office and staff vehicle, photocopy machine, electrical fittings, drinking water tank, lift and its wall leakage, generator, water motor, park with gymnastics accessories as well as crack is also observed in various part of the boundary wall.

4. Many electronics and print media has covered the water logging news of ITO area during the period.

5. The whole situation was also shown on live video to Mr. Saurabh Agrawal, Surveyor and video clips were also shared with him as an evidence of the incident.

Director
The Bharat Scouts and Guides

Sl. No.	Action	Incident description	Source of information
1	Not applicable	On the evening of July 13, 2023, at around 7:00 PM, the regulator of drain number 12 between the Indraprastha bus depot and the WHO building on Delhi's Ring Road malfunctioned. As a result, the drainage system behind the Bharat Scouts and Guides National Headquarters premises in Anna Nagar experienced an overflow of sewer water from the Yamuna River.	https://www.ndtv.com/india-news/ito-flooding-delhi-flooded-yamuna-water-level-call-army-arvind-kejriwal-as-delhis-busiest-intersection-is-flooded-4206027
2	Yes	The overflow created high pressure, leading to water flowing onto the main Ring Road in front of the Bharat Scouts and Guides National Headquarters premises. The staff residing in the premises attempted to mitigate the situation by placing sandbags in front of the two main entry gates to block the water. However, by 9:00 PM, water had entered the premises despite their efforts. Water level inside the campus rose up to chest level while filling. Road divider that is almost 2' high submerged in a short span. Water was also seen entering through the boundary walls into the premises.	Employees on campus of BSG
3	Yes	In response to the flooding, some of the staff members at the National Headquarters tried to protect office records, files, registers, and movable properties by moving them to safe areas. The sudden and significant volume of water inundated the entire premises, resulting in the ground floor of the office being submerged at a depth of approximately 2 to 2.5 feet. The waterlogging persisted throughout the entire day on July 17, 2023.	Employees on campus of BSG

4	Yes	On the evening of July 17, 2023, around 6:00 PM, the waterlogging began to recede due to the efforts of government agencies in the ITO area who pumped out the water. Additionally, the Bharat Scouts and Guides utilized their water pumping system to completely eliminate the waterlogging, bringing it to a "zero level."	
5	accounts@bsgindia.org	The incident was immediately reported to the insurance company via email dated 14.07.2023.	Report to the TATA AIG team
6	Employees on campus of BSG, Tried their best to rescue as much material as they could, without bothering about their health or probable accident	Due to the floods and subsequent waterlogging, the building of Bharat Scouts and Guides suffered extensive damage, resulting in significant losses to both movable and immovable properties. The affected areas include the administrative blocks, conference hall, director's chamber, server room, information technology cell, and their respective flooring and walls.	1. Dr. R.K.Kaushik 2. Ms. Darshana Pawaskar 3. Sh. Arup Sarkar 4. Sh. Amar B. Chettri 5. Sh. Deepak Mehra 6. Sh. Ramesh Singh 7. Sh. Sunil Kr. Dhiman 8. Sh. Raju 9. Sh. Kuppan 10. Sh. Suresh Kumar
7	Employees on campus of BSG, Tried their best to rescue as much material as they could, without bothering about their health or probable accident	The damages also extended to our Supply Service Department's storage space, which housed saleable items of Scouts and Guides uniforms, peripherals, and literature. Additionally, the flood caused harm to electrical wiring, furniture, fixtures, carpets, trade stocks, files, and stationery, as well as various electronic and IT gadgets.	1. Dr. R.K.Kaushik 2. Ms. Darshana Pawaskar 3. Sh. Arup Sarkar 4. Sh. Amar B. Chettri 5. Sh. Deepak Mehra 6. Sh. Ramesh Singh 7. Sh. Sunil Kr. Dhiman 8. Sh. Raju 9. Sh. Kuppan 10. Sh. Suresh Kumar

8	Employees on campus of BSG, Tried their best to rescue as much material as they could, without bothering about their health or probable accident	Furthermore, essential facilities like the water cooler, office and staff vehicles, photocopy machine, electrical fittings, drinking water tank, lift, and its walls suffered damage and leakages. Even the generator and water pump were affected. Moreover, the park with gymnastic accessories also incurred damage.	1. Dr. R.K.Kaushik 2. Ms. Darshana Pawaskar 3. Sh. Arup Sarkar 4. Sh. Amar B. Chettri 5. Sh. Deepak Mehra 6. Sh. Ramesh Singh 7. Sh. Sunil Kr. Dhiman 8. Sh. Raju 9. Sh. Kuppan 10. Sh. Suresh Kumar
9	Not applicable	The boundary wall of the premises also exhibited cracks in various parts. The overall impact of the flood and waterlogging has been substantial, requiring extensive repairs and replacements to restore the premises and its assets.	1. Dr. R.K.Kaushik 2. Ms. Darshana Pawaskar 3. Sh. Arup Sarkar 4. Sh. Amar B. Chettri 5. Sh. Ramesh Singh 6. Sh. Sunil Kr. Dhiman 7. Sh. Raju 8. Sh. Kuppan 9. Sh. Suresh Kumar
10	Not applicable	Enlisted electronics and print media has covered the water logging news of ITO area during the period.	Visible impact
11	1. Sh. Amar B. Chettri- Mobile No. 8299547775 2. Sh. Jit Ghosh- Mobile No. 9038934049 3. Sh. Lalit Kumar- Mobile No. 9718238580 4. Sh. Kapil Rajak- Mobile No. 9830631822	Incidence shown on live video to Mr. Saurabh Agrawal, Surveyor and video clips were also shared with him as an evidence of the incident.	Report to the TATA AIG team