



THE BHARAT SCOUTS AND GUIDES

Creating - Better India

भारत स्काउट्स एवं गाइड्स

बेहतर भारत के निर्माण की ओर

National Headquarters

राष्ट्रीय मुख्यालय

Society Registration No. S462 of 1950-1951

President

DR. ANIL KUMAR JAIN, M.P. (RAJYA SABHA)

डॉ. अनिल कुमार जैन, सांसद (राज्य सभा)

Chief National Commissioner

DR. K.K. KHANDELWAL, I.A.S. (RETD.)

डॉ. के.के. खण्डेलवाल, भा.प्र.से. (से.नि)

Ref. No. BSG/NHQ. D-8-2/925/2022-23

Date: 15/07/2022

To

SUB: Annual Maintenance Contract for Computers Comprehensive and Non - Comprehensive

Dear Sir/Madam,

The Bharat Scouts and Guides, National Headquarters, New Delhi is hereby inviting Quotations for Annual Maintenance Contract for Desktop/Laptop/Printer for the term: 1st, August, 2022 to 31st July, 2023. Details as Below

Location:

1. National Headquarters: I.P. Estate New Delhi.
 - a. CPU: 28
 - b. Printer: 18
 - c. Laptop: 5
2. Northern Region Headquarters: New Ashok Nagar, Delhi
 - a. CPU: 3
 - b. Printer: 1
 - c. Laptop: 1
3. National Youth Complex: Gadpuri, Haryana
 - a. CPU: 5
 - b. Printer: 2
 - c. Laptop: 1

Details of Devices Attached.

Quotations:

1. The quotations must reach latest by 21.07.2022 to "The Director" The Bharat Scouts and Guides, National Headquarters, 16 M. G. Marg, I. P. Estate, New Delhi – 110002
Or via Email – supply@bsgindia.org
2. Quotations to be sent for both comprehensive and non-comprehensive nature AMC including UPS, Networking and its Devices.
3. Rates should be including GST.



Lakshmi Mazumdar Bhawan, 16, Mahatma Gandhi Marg, I.P. Estate, New Delhi - 110002 (India)

लक्ष्मी मजुमदार भवन, 16, महात्मा गांधी मार्ग, आई.पी. एस्टेट, नई दिल्ली - 110002 (भारत)

Phones: +91-11-23378667, 23378702, Email: info@bsgindia.org, Website: www.bsgindia.org

TERMS AND CONDITIONS

SCOPE:

1. The AMC will be fully comprehensive/Non Comprehensive in nature.
2. The AMC will cover all parts except the consumable items.
3. AMC will cover all possible hardware related problems. Except problems caused by electric surge in voltage or fire.
4. The AMC firm will ensure functioning all the printers, server & computer system in order
5. Software issues also be rectified under AMC.

REPORTING:

1. Service call log for each quarter, should be submitted to BSG
2. A Complaint register to be maintained for reporting

PAYMENT TERMS:

1. On satisfactory performance for the quarter, Payment will be released.
2. In case of failure, the complaint will be get attended from other agencies & the payment incurred will be debited from the AMC firm.

SERVICE REPORT:

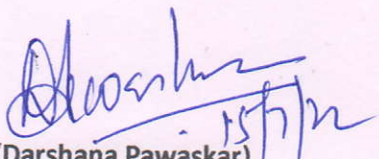
1. All service call should be attended within 4 hours
2. If service is more than 24 hours, one standby system to be provided by the AMC firm.

NETWORKING:

1. Local Networking with in the premises.

TERMINATION OF SERVICE:

1. Services can be Terminated on unsatisfactory performances with a notice period of one month from either of the parties.
2. All disputes are subject to Delhi Jurisdiction.


(Darshana Pawaskar)

Jt. Director(SS)